

MAX INTERIORS



Results at a glance



Healthcare fitout

Delivered a complete furniture solution for the new facility, from birthing rooms to waiting areas.



Supply chain coordination

Managed procurement from nine suppliers, coordinated within a logistically complex environment.



Hygienic upholstery

Selected fabrics that are stain-resistant, abrasion-proof and easy to clean - ideal for a high-traffic healthcare space.

Clinical-grade fitout for new Medical Centre

Buller Health's newly established facility, Te Rau Kawakawa, offers everything from general practice and acute care to primary birthing, reflecting the broad scope of services provided.

The medical centre was built to handle a steady flow of people. Patients, visitors and healthcare staff would move through the space each day. To serve these diverse needs the facility required tailored furniture for each zone and room type.

OfficeMax worked closely with Karen Robb, Project Manager at Health New Zealand, Te Whatu Ora, and coordinated with multiple suppliers to source and deliver quality furniture. Each item needed to meet the Ministry of Health standards while remaining cost-effective, durable and fit for purpose.

This project showcases OfficeMax's ability to deliver end-to-end furniture fitout solutions tailored for complex healthcare environments.



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The Challenge

Selecting the right furniture for a variety of spaces across the facility, including:

- Reception and waiting areas
- Conference and meeting rooms
- Consultation and treatment rooms
- Staff areas and breakout spaces
- Maternity unit with birthing rooms and perinatal bedrooms
- Whānau rooms
- Children's areas

Maintaining hygiene for patients, visitors and staff is essential, so the furniture needed durable upholstery that can be cleaned easily and was resistant to stains and abrasions.

Te Rau Kawakawa is a newly built facility in Westport, a remote town on the West Coast of the South Island. With only two freight runs a week and roadworks still underway on site, delivery timing presented a logistical challenge. We stayed on top of the schedule to make sure furniture could be delivered without delay.

All furniture had to be delivered and assembled in a single allocated space before being moved to each room or area of the building.



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The Solution

OfficeMax Furniture Specialist Nicolle Banks and National Sales Manager for Interiors, Troy Mihaere, assessed the requirements.

Some key furniture items selected were:

- Comfort guest chairs and Prime recliners designed for Healthcare and Aged Care facilities
- Duo purpose-built maternity chair with rear locking wheels and foot tray
- Different types of chairs for public waiting areas and consultation rooms, including Martina Timber chairs, Newtown Midback seating couches, and Apollo Beam modular multi-seat chairs
- Purpose-designed small round tables and ottomans for children's areas
- Lockable office storage cabinets and lockers
- Other items including desks, chairs, flip tables, desk drawers and mountable screens required for staff workstations and conference rooms.



Delivery and installation: OfficeMax Interiors Project Manager Olivia Duenas developed a detailed delivery schedule across five separate runs, ensuring each phase aligned with key project milestones. She also issued regular status reports to keep stakeholders informed throughout the process.

Early logistics planning: By engaging freight partners and installers early in the project, we ensured smooth, on-site coordination.

Streamlined on-site setup: All items were tagged by room and area, then organised to match phasing requirements. This sequencing allowed for efficient, staged installation with minimal disruption.

“The furniture fitout component of our new health facility in Westport has certainly enhanced the overall look and feel of the building. The furniture is modern, fit for purpose, and easily cared for, i.e. wipeable fabrics, and the products have warranties for our assurance.”

*Karen Robb,
Project Manager, Health New Zealand, Te Whatu Ora*

“A highlight of the process was OfficeMax’s capability to be fluid with the furniture delivery dates. Their ability to store furniture until we were in a position to receive it was invaluable. Also, the care taken during installation was excellent. Nicolle and her colleague were on site facilitating the delivery, ensuring packaging was removed, and wiping down furniture so it was ready for use.”

*Karen Robb,
Project Manager, Health New Zealand, Te Whatu Ora*



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"The community and staff were genuinely impressed, particularly with the large main waiting space fitted with a variety of seating options and areas to cater for everyone."

*Karen Robb,
Project Manager, Health New Zealand, Te Whatu Ora*

The Result

Seamlessly completed project: Anticipating all possible scenarios including planning, procurement, delivery and installation paid off in a big way. The project was delivered smoothly and on time - a result of detailed early planning.

High quality furniture: All furniture manufactured and supplied was tailored to the needs of each space of the facility, meeting the high standard requirements for healthcare.

Grand public opening: Te Rau Kawakawa opened its doors with a grand public reception. It was lauded for its warm and welcoming ambience and dynamic, ergonomic furniture suitable for all age groups.



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